



Warranty for new „SLATE LITE“ Stone-Veneer produced by R&D GmbH

1. R & D GmbH grants a 15 year limited warranty for SLATE LITE. R&D warrants, that the stone veneer sold by R&D or their appointed distributors and agents is free of material and manufacturing defects. The technology at date of sale in the stone-industry for comparable types of stone has to be the standard.
2. Warranty starts at the time of delivery of the stone veneer by an authorized distributor to the first buyer.
The date of sale documented by the delivery-note of an authorized R&D dealer is the valid date.
3. Condition of this warranty is, that all installation procedures are executed according the specifications by R&D GmbH.
4. Should a warranty case occur, R&D GmbH is entitled to remedy such case through an authorized dealer or replace the goods. This is entirely at the discretion of R&D GmbH. It is the choice of R&D, if the faulty component is replaced or repaired.
5. For the procedure under 4 the following applies:
 - 5.1. Claims can only be made to authorized dealers or to R&D GmbH directly.
 - 5.2. Complete documentation of the damage together with specifications of application inclusive of suitable photographs is to be provided to the R&D dealer. This documentation is to be checked by the dealer.
 - 5.3. For the replaced components the original warranty applies, i.e. 15 years from the date of first purchase. In case the product the veneer has been applied to becomes unusable, the customer is required to contact the closest R&D dealer. This dealer decides if the effected part will be repaired in situ or at the workshop of the dealer.
 - 5.4. Further claims against other warranties (Sealer, Impregnator, Adhesives) are not affected by this warranty.
6. In case R&D delivers a new stone veneer under this warranty, the customer may be obliged to return the original defective veneer.
7. Replacement of the defective component will be exclusively through the dealer the veneer was purchased from originally.

8. Should the remedy under 4 not be successful and further repairs should not be acceptable by the customer, this warranty only provides for replacement of the defective veneer.
9. This warranty expires, if:
 - 9.1 The slate-veneer has not been used according to its purpose or has been over-stressed or
 - 9.2 The slate-veneer has been repaired by the customer himself, a not authorized dealer or repair-shop or
 - 9.3 The slate-veneer has been installed by a non-professional installer or layman or has been modified or
 - 9.4 The customer has not adhered to the material data sheet and has not followed the care instructions.
10. Normal wear and tear is excluded from this warranty.
11. Sub sequential damages are not included in this warranty.
12. This warranty does not limit legal rights of the customer against the supplier or product liability laws against the manufacturer, R&D GmbH.

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